

Basic Questions about Registration in Toll Discount System

Questions about Toll Discounts

1) Is it necessary to enrol vehicles into the toll discount system for every following calendar year?

No, it is not; it is necessary to enrol a vehicle of the particular operator into the toll discount system just once. Enrolment of such a vehicle in the toll discount system is effective until the operator de-registers that or until the system operator finds cardinal discrepancies in registration of the vehicle. However, it is necessary to send a request for payment of the discount granted, including number of bank account to which the discount shall be credited, when being asked by the toll system operator to do so.

2) For which period of 2012 will be the toll discounts paid?

Discounts for 2012 will be paid for the period starting from the effective date of the Governmental Decree no. 352/2012 Coll. dated on September 26, 2012, ,i.e. from October 22, 2012 to September 31, 2012.

3) What date is decisive for start of effect of vehicle registration in the toll discount system?

For 2013 and the following years, the date decisive for defining the start of effect of vehicle registration in the toll discount system is the date of sending registration data to the toll discount system via enrolment portal. The application then comes into effect after the toll system operator has received paper version of the application and its attachments. For 2012, there is an exemption regarding limited time for enrolment– see the answer for the question 3).

Practical examples for the questions 3) and 4)

Date of sending registration data into the toll discount system	Period for which entitlement to discount for 2012 is calculated	Period for which entitlement to discount for 2013 is calculated
10. 11. 2012	22. 10. 2012 – 31. 12. 2012	1. 1. 2013 – 31. 12. 2013
10. 1. 2013	22. 10. 2012 – 31. 12. 2012	10. 1. 2013 – 31. 12. 2013
10. 2. 2013	-----	10. 2. 2013 – 31. 12. 2013

If the vehicle operator de-registers the vehicle out of the toll discount system, end of the period for calculation of entitlement to discount for such a vehicle shall be the date of de-registration.

4) Where can I see which of my information is actually registered in the toll discount system?

At the moment, the toll discount enrolment portal is used just to collect registration data. In next stages of the toll discount system development, the users will be able to view their actual registration data. Information on launching other functions of the toll discount enrolment portal will be released at the homepage of the portal. Until then we recommend saving electronic versions of all the registration forms which were sent to the email address indicated, to keep yourself informed about the status of registration data.

Questions about Filling the Forms in and Completing the Applications

5) Why is it necessary to enter user ID, or account ID or contract ID registered in the toll system in the application for registration in the toll discount system , even though the discount is allocated to a license plate number?

The toll discount system has not been linked directly to the toll system. Based on the license plate number indicated by the applicant, it is necessary to find all the accounts of the vehicle existing in the specified period to calculate the amount of the toll prescribed. User ID, or account or contract ID helps identify the vehicle clearly and its accounts within the data of the toll discount system.

6) Where can I find the user ID, the contract ID or the account ID?

User ID is only allocated to transporters registered in the Selfcare centre of the toll system. If you have registered your vehicles in the Selfcare, you can find all the contract IDs and account IDs there. When logging in the Selfcare centre, you are using your User ID.

User ID, contract ID and account IDs of the vehicles operated in the **postpay** mode can be found in the invoices sent by the toll system operator.

Account ID allocated to a vehicle operated in **prepay** mode can be found in a document issued by the operator of contact or operation point when collecting an on-board unit for the vehicle.

7) I need to enrol a great number of vehicles, is it possible to interrupt work with the toll discount system enrolment portal when entering the vehicle details?

The toll discount system enrolment portal does not allow saving the enrolment form in process. In case of great numbers of vehicles to be registered (100 and more) we recommend splitting the vehicles in multiple applications. After sending the form for initial enrolment in the toll discount system, containing a number of vehicles acceptable for processing (the option „Have not you been registered in the toll discount system yet?“ at the homepage of the discount portal) it is possible to use the application mode to add or deregister a vehicle (the option „Have you been registered and do you need to add or deregister any vehicle?“ at the homepage of the discount portal). Number of applications to be sent is not limited.

8) I have not received the email with PIN or with the printable version of the filled-in form in my e-mail address presented. What shall I do in such a case?

The email sent by the toll discount system might be assessed automatically as (spam) at your side. Please, check your e-mail in the section of Junk. If you cannot find the expected e-mail there either, contact operator of the toll discount system by phone or by e-mail. Contact details are presented at the homepage of the toll discount system.

9) I have filled in all the registration details how can I print the filled-in version of the form?

The printable version of the form will be sent to you in PDF format to the e-mail address presented always after allocating and sending PIN. So, check your incoming electronic mail. The email including relevant attachments is sent from the address info-slevy@rsd.cz, subject of the email includes the following text: Toll discount system – confirmation of receiving an electronic application.

10) I am operating a hired car. How shall I document my title to that vehicle?

If you are not identified as the vehicle operator straight in the vehicle identification card, there is no need to support that fact with another document. If you are not presented in the vehicle identification card, support your right to operate the vehicle on your behalf with another document. The document may be a copy of the contract of hire, the power of attorney to operate the vehicle, etc.

11) Is it necessary to register a trailer, too?

It is not necessary to register a trailer in the toll discount system.

12) How shall I create a copy of the vehicle identification card

The vehicle identification card must be copied and the copy must display complete contents of the document. In case of formats exceeding A4 format, make the copy on multiple sheets.

In the view of labour intensity, the toll system operator will appreciate one-side copy of such a document to process the applications. However, both-sided copies will be regarded as valid documents, too.